



## **RULES OF CONDUCT**

### **ANNUAL MEETING OF STOCKHOLDERS OF CONSOLIDATED COMMUNICATIONS HOLDINGS, INC.**

April 27, 2020

Welcome to the 2020 Annual Meeting of Stockholders of Consolidated Communications Holdings, Inc. (the "Company"). In fairness to all stockholders in attendance and in order to conduct an orderly meeting, your cooperation in observing the following rules of conduct is appreciated:

1. The Company's bylaws describe the requirements for meetings of our stockholders and the Chairman of the meeting will conduct the meeting in accordance with those requirements.
2. We will be following the agenda during the meeting. Subject to the discretion of the Chairman, the business of the meeting will follow the agenda. Recording of this meeting by participants is prohibited.
3. Only stockholders of the Company are permitted to vote and ask questions during the meeting. You need to have held stock as of the close of business on the record date of February 27, 2020 to vote or submit questions while participating in the meeting. If you have voted your shares prior to the start of the meeting, your vote has been received by the Company's inspector of elections and there is no need to vote those shares again during the meeting, unless you wish to revoke or change your vote. If a stockholder wishes to ask a question, such question may be submitted in the field provided in the web portal. We will answer questions submitted by stockholders during the meeting after the formal portion of the meeting.
4. To enable us to answer questions from as many stockholders as possible, we will limit each stockholder to no more than two questions. Please submit questions in a succinct manner, covering only one topic per question. Questions from multiple stockholders on the same topic or that are otherwise related may be grouped, summarized or answered together.
5. Stockholder questions are welcome, but conducting the business set out in the agenda for the benefit of all stockholders will be paramount. The Company does not intend to address any questions that are, among other things:
  - irrelevant to the business of the Company;
  - related to material non-public information of the Company;
  - related to personal grievances;
  - derogatory or that are otherwise in bad taste;
  - in furtherance of the stockholder's personal or business interests; or
  - out of order or not otherwise suitable for the conduct of the meeting as determined by the Chairman or Corporate Secretary in their reasonable judgment.

We appreciate your attendance and participation at the meeting, and for your observance of these rules of conduct.