

Zscaler, Inc.

Annual Meeting Rules of Conduct

January 5, 2024

Thank you for attending the Annual Meeting of Stockholders of Zscaler, Inc. (the “*Company*”). In fairness to all participants and in the interest of an orderly and constructive meeting, the following rules of conduct will be enforced:

1. Jay Chaudhry, the Company’s Chairman of the Board and CEO, or a designated member of management, will serve as the Chairman of the meeting. The Chairman, with the assistance of the Company’s Chief Legal Officer and Secretary, will rule on all motions and maintain order.
2. The business of the meeting will be taken up as set out in the Notice of Annual Meeting of Stockholders.
3. Only stockholders of record as of the record date or their duly authorized proxies are entitled to vote or to address questions to the meeting.
4. You need not vote at this meeting if you have already voted by proxy. If you wish to change your vote or if you have not voted, please follow the instruction on the meeting portal to vote your shares.
5. There were no stockholder nominations for director or other stockholder proposals made in accordance with the notice provisions of the Company’s Bylaws. Accordingly, no stockholder nominations or other stockholder proposals will be accepted by motion during the meeting.
6. Questions are to be restricted to the procedures for the meeting and the proposals under consideration. If you have such a question, please enter it into the online portal. No other questions will be addressed during the meeting.
7. If a stockholder has a special question not relating to the meeting or not of concern to the stockholders generally, you can send such questions to the Company Investor Relations team through the IR page on the Company website and if appropriate a member of the Zscaler management team will arrange a mutually convenient time to discuss the matter.

Thank you for your cooperation.